



COVID-19 Update

With the current concerns over COVID-19, NRN has made the decision to **close its public storefront until further notice** and are encouraging our staff to put in place safety measures that protect all of us.

This letter is to highlight how we're keeping you safe, while still providing quality service. Though our office is closed to the public, we are still available to answer questions to keep your service running smoothly!

Thank You for Your Patience While We Work to Serve You Better

Service calls will continue with measures in place to ensure the safety of our technicians as well as our customers. This may change based on direction from Health Canada, but we are committed to continuing with this service for as long as it is safe to do so.

If you need to return or exchange hardware a drop box at our office has been implemented and will be available during regular business hours.

As the situation evolves, we'll be providing updates and doing our part to keep you in the loop. In uncertain times we must keep the lines of communication open; we'll be sending you email updates and updating our Facebook page (facebook.com/northernruralnet) whenever we have news.

We apologize for the inconvenience while we navigate this unique situation. We'll be attempting to minimize the impact to our valued customers, and we appreciate your patience as we implement new measures.

You can still keep in contact with us via phone, on our website and by letter. Our contact info is below...

1-888-998-0769

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www.northernrural.net

With appreciation,

The NRN Team